

AOM Annual Meeting Program How to Transfer Your Custom Program to Your Mobile App

How long will it take to see updates appear on my mobile app schedule when I use the “Custom Program Transfer” feature?

- **You must be signed in to the mobile app to see your custom program.** (You can execute the “Custom Program Transfer” process without signing in and then remember to sign in later to see it.)
- Your mobile device must have internet access (cellular or WiFi).
- The “Custom Program Transfer” process should take just a minute or two to update your mobile app schedule once you submit the web form.
- Please be patient if the web form itself takes a minute or two to process your request before it returns with a “success” message.

What does “Custom Program Transfer” mean?

- The main purpose of the “Custom Program Transfer” feature is to let you easily transfer your custom program sessions from the Annual Meeting Online Program to your schedule in the AOM Meetings mobile app rather than having to individually enter each session in the mobile app.
- “Custom Program Transfer” is a **one way** “push” that transfers sessions from your custom program to your “My Schedule” in the mobile app.

Where can I find my “Custom Program”?

- You can create a custom program using the AOM Annual Meeting Online Program at <http://program.aom.org/> .
- Sign in as an AOM member to preload your email address or enter any email address you would like to use.
- Your “custom program” email address may be but is **not** required to be the same as your mobile app email address.

Where can I find the “AOM Meetings” mobile app?

- Learn more and download the “AOM Meetings” mobile app at <http://aom.org/mobile/> .
- Sign in to the mobile app.
- Your mobile app email address may be but is **not** required to be the same as your “custom program” email address.
- The “AOM Meetings” mobile app is supported on Apple and Android devices. (Sorry, it is not supported on Blackberry devices.)

Does the “Custom Program Transfer” fully synchronize my “Custom Program” with “My Schedule” in the mobile app?

- **No.** The “Custom Program Transfer” takes sessions in your custom program and **adds** them to your mobile schedule.
- Your custom program is **not** affected by the transfer.
- **No** sessions are removed from your mobile app schedule by the transfer.

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How often can I do the “Custom Program Transfer”?

- You can do the “Custom Program Transfer” whenever and how often you like.
- Typically it makes sense to do the “Custom Program Transfer” once after you have created an extensive custom program and then perhaps again if/when you add a significant number of sessions to your custom program.

Will the “Custom Program Transfer” change my custom program?

- **No.** The “Custom Program Transfer” will **NOT** affect your custom program. Sessions will **NOT** be added or removed from your custom program.

Will the “Custom Program Transfer” remove any sessions from my mobile app “My Schedule”?

- **No.** The “Custom Program Transfer” will **NOT remove** any sessions from your mobile app schedule.

If I add sessions to “My Schedule” in the mobile app, will they be included in my “Custom Program”?

- **No.** The “Custom Program Transfer” takes sessions in your custom program and **adds** them to your mobile schedule. It does **not** do the reverse.

Will the “Custom Program Transfer” affect my bookmarks in the mobile app?

- **No.** The “Custom Program Transfer” will **NOT** affect your bookmarks in the mobile app.

Should I use the “Custom Program Transfer” feature?

- It is **not** required to use the “Custom Program Transfer” feature. You may choose to use only a custom program or only the mobile app schedule or neither or both. If you use both you may choose to use the “Custom Program Transfer” feature or choose to manage your custom program and your mobile app schedule completely independently.

How can I use the “Custom Program Transfer” feature?

- Use the “Transfer Custom Program to Mobile App” link from the online program or from the “Schedule” icon in the mobile app. Complete the web form by (1) entering the email you use for your custom program and (2) entering a possibly different email you use in the mobile app, and (3) pushing the button to start the transfer.

I’m afraid to “push the button”. Are you sure all of my hard work to create my “Custom Program” will be safe?

- **Yes.** The “Custom Program Transfer” will **NOT** affect your custom program. Sessions will **NOT** be added or removed from your custom program.

I’m afraid to “push the button”. Are you sure all of my hard work entering sessions in my mobile app “My Schedule” will be safe?

- **Yes.** The “Custom Program Transfer” will **NOT remove** any sessions from your mobile app schedule.