

AOM Annual Meeting Program How to Transfer Your Custom Program to Your Mobile App

How long will it take to see updates appear on my mobile app schedule when I use the “Custom Program Transfer” feature?

- **You must be signed in to the mobile app to see your custom program.** (You can execute the “Custom Program Transfer” process without signing in and then remember to sign in later to see it.)
- Your mobile device must have internet access (cellular or WiFi).
- The “Custom Program Transfer” process should take just a minute or two to update your mobile app schedule once you submit the web form.
- Please be patient if the web form itself takes a minute or two to process your request before it returns with a “success” message.

What does “Custom Program Transfer” mean?

- The “Custom Program Transfer” feature lets you easily transfer your “Sessions I’m Interested In” from the “My Sessions” area of the Annual Meeting Online Program to your schedule in the AOM Meetings mobile app rather than having to individually enter each session in the mobile app.
- “Custom Program Transfer” is a **one way** “push” that transfers sessions from the “Sessions I’m Interested In” section of the “My Sessions” area of the Online Program to your “My Schedule” in the mobile app.

Where can I find my “Custom Program”?

- You can create a custom program using the “My Sessions” area of the AOM Annual Meeting Online Program at <http://program.aom.org/>.
- You must be signed in as an active AOM member to use “My Sessions”.

Where can I find the “AOM Meetings” mobile app?

- Learn more and download the “AOM Meetings” mobile app at <http://aom.org/mobile/>.
- Sign in to the mobile app to see your custom program under “My Schedule”.
- The “AOM Meetings” mobile app is supported on Apple and Android devices.

Does the “Custom Program Transfer” fully synchronize “My Sessions” with “My Schedule” in the mobile app?

- **No.** The “Custom Program Transfer” takes sessions from the “Sessions I’m Interested In” section of the “My Sessions” area of the Online Program and **adds** them to your mobile schedule.
- The “My Sessions” area of the Online Program is **not** affected by the transfer.
- **No** sessions are removed from your mobile app schedule by the transfer.

What about the “Sessions I am Participating In” and “Sessions I am Registered For” in “My Sessions”?

- The “Transfer Online Program Schedule” transfers sessions only from the “Sessions I’m Interested In” section of the “My Sessions” area of the Online Program. It does **not** transfer the sessions from the “Sessions I am Participating In” section **nor** the “Sessions I am Registered For” section.

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- You may add sessions to “Sessions I’m Interested In” from “Sessions I am Participating In” or “Sessions I am Registered For” before using “Custom Program Transfer”.

How often can I do the “Custom Program Transfer”?

- You can do the “Custom Program Transfer” whenever and how often you like.
- Typically, it makes sense to do the “Custom Program Transfer” once after you have created an extensive “Sessions I’m Interested In” list in the Online Program and then perhaps again if/when you add a significant number of sessions to “Sessions I’m Interested In”.

Will the “Custom Program Transfer” change my Online Program custom program?

- **No.** The “Custom Program Transfer” will **NOT** affect the “My Sessions” area of the Online Program. Sessions will **NOT** be added or removed from “My Sessions”.

Will the “Custom Program Transfer” remove any sessions from my mobile app “My Schedule”?

- **No.** The “Custom Program Transfer” will **NOT remove** any sessions from your mobile app schedule.

If I add sessions to “My Schedule” in the mobile app will they be included in “My Sessions” on the Online Program?

- **No.** The “Custom Program Transfer” takes the “Sessions I’m Interested In” from the Online Program and **adds** them to your mobile schedule. It does **not** do the reverse.


Will the “Custom Program Transfer” affect my bookmarks in the mobile app?

- **No.** The “Custom Program Transfer” will **NOT** affect your bookmarks in the mobile app.

Should I use the “Custom Program Transfer” feature?

- It is **not** required to use the “Custom Program Transfer” feature. You may choose to use only “My Sessions” in the Online Program or only the mobile app schedule or neither or both. If you use both you may choose to use the “Custom Program Transfer” feature or choose to manage “My Sessions” and your mobile app schedule completely independently.

How can I use the “Custom Program Transfer” feature?

- Click on the mobile device icon  at the upper right of the “My Sessions” area of the Online Program or use the “Schedule” icon in the mobile app. If your email addresses are not pre-filled, complete the web form by (1) entering the email you use for your custom program, (2) entering a possibly different email you use in the mobile app, and (3) pushing the button to start the transfer.

I’m afraid to “push the button”. Are you sure all of my hard work to create my “Custom Program” will be safe?

- **Yes.** The “Custom Program Transfer” will **NOT** affect “My Sessions” in the Online Program. Sessions will **NOT** be added or removed from “My Sessions”.

I’m afraid to “push the button”. Are you sure all of my hard work entering sessions in my mobile app “My Schedule” will be safe?

- **Yes.** The “Custom Program Transfer” will **NOT remove** any sessions from your mobile app schedule.